Gavi’s Approach to Health Systems Strengthening
Reforms for Enhanced Effectiveness and Relevance in the 2021–2025 Strategy

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INTRODUCTION

Delivery of Gavi’s mandate—saving children’s lives through equitable access to vaccines—requires both access to the physical product (vaccines) and effective platforms to ensure those vaccines reach their target populations (as well as, of course, adequate demand). Broadly, investments to improve these platforms fall into two categories: upstream assistance for procurement and product selection, and downstream support for vaccine delivery.¹ Gavi has historically approached the second category under the auspices of health systems strengthening (HSS) and through technical assistance.

Gavi has steadily increased HSS commitments over time ² and currently supports a range of activities under its Health System and Immunization Strengthening (HSIS) framework, launched in January 2017. The HSIS framework primarily encompasses HSS, vaccine introduction grants (VIGs), product and presentation switch grants, and operational support for campaigns (Ops), in addition to other broadly defined systems-related support.³ The HSIS framework was further amended in June 2018 to increase the flexibility in countries’ HSS support ceilings⁴ and in November 2018 to support

¹ This note will focus on the latter; for a discussion of procurement and market shaping issues, see the accompanying note in this series, “Gavi’s Role in Market Shaping and Procurement: Progress, Challenges, and Recommendations for an Evolving Approach.”
⁴ Specifically, “to increase an individual country’s allocation ceiling for HSS support by up to 25% beyond the total amount of the ceiling calculated based on the HSS Resource Allocation Formula,” Gavi Board Meeting Minutes. 6–7 June 2018, https://www.gavi.org/about/governance/gavi-board/minutes/2018/6-june/minutes/02j---consent-agenda---modifications-to-gavi-s-hsis-support-framework-and-gavi-s-fragility,-emergency-and-refugees-policy/
measles and rubella routine immunization activities. Investments in HSS now target health system “bottlenecks” across four key strategic focus areas (SFAs) measured by five related key indicators, with signs of progress across most (see Table 1). 

Gavi has been responsive and adaptive in its HSS window, which began as flexible support with no clear immediate results or apparent effects on coverage (a “light touch”), and has tweaked over time the stated purpose of, and guidance for, HSS support. Nonetheless, Gavi’s approach to the design, implementation, and monitoring of HSS support remains ill-defined and cumbersome for recipient countries. On the whole, Gavi’s HSS support, even under the HSIS framework, has not demonstrated an obvious or evident causality for improved coverage rates or stronger health systems, and based on activities funded, seems to rest on the assumption that there are specific aspects or inputs of “weak” health systems that drive low coverage, such as issues with cold chain procurement or health information systems (versus more systemic issues such as financing and incentives). While these individual aspects are important, they are not truly systemic and could be financed by countries themselves with adjustments in incentives.

Many of the countries that will be eligible for Gavi support under its next five-year strategy (Gavi 5.0), moreover, have weak health systems that constrain development and implementation of robust immunization programs. Weak implementation and planning capacity coupled with a growing prevalence of conflicts and displacement further strain health systems and government budgets. Strengthening health systems is a behemoth task that presents complex, intertwined challenges, some of which may not fall within Gavi’s mandate or even control. The development of Gavi 5.0, therefore, presents an opportunity to reimagine how Gavi’s HSS support is defined and allocated while complementing efforts towards universal health coverage and strong primary health care.

In this note, we highlight the results of Gavi HSS evaluations, how Gavi has responded to identified challenges and limitations in the HSS proposal and implementation process, and what options are available to enhance the effectiveness of HSS support for Gavi’s core mandate. We also discuss the importance of 4G (Gavi, the Global Fund, the Global Financing Facility, and the World Bank Group) collaboration.

HSS SUPPORT IN PRACTICE: AN EVER-MOVING TARGET

The HSS window was formally launched in 2007, thanks in part to evidence from evaluations that

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7 Gavi, “Health Systems: Scaling Up.”

8 Gavi claims nine countries have transitioned from Gavi support after receiving HSS support (second graphic in this link: http://gotlife.gavi.org/data/health-systems-scaling-up/) without any substantiation of this implied direct link (or even specification of which countries).

9 Many countries are anticipated to transition from Gavi funding by 2030, including India, Pakistan, Nigeria, and Bangladesh, which are among the largest recipients of Gavi support; Gavi’s portfolio by the end of this period will be composed of—on average—countries with weaker systems (Silverman, Rachel. “Projected Health Financing Transitions: Timeline and Magnitude.” Washington, DC: Center for Global Development, 2019). For a discussion of the impact of projected transitions, see accompanying note in this series, “New Gavi Modalities for a Changing World.”
indicated weak health systems adversely affected Gavi’s performance. Gavi’s HSS window has evolved significantly since then, demonstrating both a responsiveness to the need for adjustments in scope and approach as well as an indication of the inherent difficulty in identifying appropriate and feasible mechanisms for strengthening health systems across a range of diverse contexts. Gavi’s focus on supply chain performance, data quality, access and demand, integrated service delivery, and engagement with civil society organizations in the 2016–2020 strategy has helped move the HSS window in the right direction towards more targeted, outcome-oriented support to countries (see table 1). It also positively reflects Gavi’s receptiveness to critiques raised in evaluations and a willingness to take recommendations on board.

Table 1. 2016–2020 Health systems strategic focus areas (SFAs) and key indicators

<table>
<thead>
<tr>
<th>SFAs</th>
<th>Data</th>
<th>Supply Chain</th>
<th>In-Country Leadership, Management, and Coordination of Immunization Programs</th>
<th>Demand Promotion and Community Engagement</th>
<th>Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key Indicators</td>
<td>Data quality</td>
<td>Supply chain performance</td>
<td>Gavi’s benchmark of coverage levels for four interventions—antenatal care and administration of neonatal tetanus, pentavalent and measles vaccines—within 10 percentage points of each other, and all above 70%</td>
<td>Civil society engagement</td>
<td>Coverage with a first dose of pentavalent vaccine and drop-out rate between the first and third dose</td>
</tr>
<tr>
<td>2020 Targets</td>
<td>53% (47%)</td>
<td>72% (68%)</td>
<td>42% (44%)</td>
<td>63% (18%)</td>
<td>90%</td>
</tr>
</tbody>
</table>

Source: Authors, based on Gavi website.

The pending meta-review of six evaluations completed in 2016–2017 of Gavi’s HSS support may reveal positive changes in Gavi’s design, implementation, and monitoring of HSS support in the last several years. However, the 2016 meta-review of evaluations of HSS support, as well as more recent Independent Review Committee and Full Country Evaluation (FCE) reports, indicate that changes in Gavi’s approach to HSS support have not sufficiently addressed key challenges related to the HSS window (see Box 1).

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12 The 2016 meta-review analyzes 14 evaluations of HSS support completed in 2013-2015 for HSS grants approved before 2012. It also notes that the Independent Review Committee and Full Country Evaluation reports completed more recently support...
Dissemination Report, for example, cited “complex, time-consuming, and poorly understood processes of applying for HSS support” as a key ongoing issue for all four FCE countries that adversely affect the outcome of HSS grants throughout the entirety of the application, approval, and implementation phases.13

Since the publication of the meta-review in 2016, Gavi has introduced a succession of changes in its guidelines as well as mechanisms for HSS-related support (broadly defined) that attempt to address these identified weaknesses (namely recommendations 2, 5, and 7 in box 1). The introduction of the HSIS framework in 2016, for example, along with the Country Engagement Framework and Targeted Country Assistance under the Partner Engagement Framework, are intended to enable greater tailoring of support to individual country needs, greater stakeholder participation, and enhanced streamlining of application processes to overcome recurrent challenges identified in evaluations.

Box 2 summarizes several key adjustments Gavi has made since 2016, which broadly reflect an attempt at clearer design and implementation guidelines for recipient countries relative to pre-2016 guidelines. Although these changes reflect Gavi’s acknowledgement of underlying flaws with the HSS window and efforts to improve, core challenges remain with Gavi’s HSIS framework.

Box 1. Recommendations from 2016 meta-review

1. Gavi to critically consider key aspects of the scope and objectives of HSS support.
2. Gavi to provide complete information and improve clarity on HSS window, requirements, and processes for countries.
3. Gavi to consider the most appropriate delivery model for HSS support and whether a more “hands-on approach” may be required for some countries.
4. Gavi to conduct a critical assessment of how best to circumvent implementation delays.
5. Gavi to consider the appropriate monitoring of HSS grants.
6. Where HSS funding is channeled through partners, greater clarity is required on processes.
7. Gavi to proactively clarify and provide guidance on reprogramming and reallocation of funding.

Source: Meta-Review of Country Evaluations of Gavi’s Health System Strengthening Support


CHALLENGES ON THE HORIZON

HSS support remains poorly defined with health system “bottlenecks” difficult to pinpoint

A total of 56 countries currently have active HSS grants, of which 10 countries have been approved for HSS support through the new Country Engagement Framework process introduced in 2016.14 A coherent articulation of what activities are supported by the HSS window, however, remains elusive, and on a fundamental level, it is unclear what HSS support is intended to achieve. Although health system “bottlenecks,” or principal barriers to achieving vaccine coverage and equity, are referenced as areas countries should prioritize in their proposals for Gavi support, bottlenecks are primarily and somewhat vaguely defined in terms of Gavi’s strategic focus areas as well as in terms of specific populations and geographies.15 The 2016 FCE cross-country report recommended Gavi explore “concrete and user-friendly tools and processes that support evidence-informed assessments of immunization bottlenecks” to inform HSS design; it is unclear whether Gavi has made progress in this area since 2016, though it has been reported that the greater difficulty lies in developing appropriate solutions for the bottlenecks identified.16 Notably, for many countries—including FCE countries—these procedural changes will have a limited impact on existing HSS grants; that leaves 46 countries, or 82 percent of countries with active HSS grants, that are not necessarily benefitting from Gavi’s reforms and that may be experiencing ongoing challenges in implementation and monitoring of HSS support.17

In practice, what Gavi supports under the HSS banner is difficult to pinpoint and varies significantly depending on when an HSS application was submitted and what countries identify as priorities (which, again, is influenced by Gavi’s guidance in effect for HSS support). Liberia, for example, applied for HSS and Cold Chain Equipment Optimization Platform (CCEOP) support in September 2016 using the new Program Support Rationale (PSR) with five clearly articulated strategic objectives in line with Gavi’s core strategic focus areas and HSS key indicators.18 Each strategic objective identifies the health system bottlenecks it intends to address. India, meanwhile, submitted a

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proposal in April 2017 for HSS support that focuses on routine immunization strengthening through four implementing partners, UNDP, WHO, JSI, and UNICEF.19

On the other hand, Zimbabwe’s HSS support, approved in the 2016–2017 period, is referenced in Gavi’s Mid-Term Review report as an exemplar of better targeting support towards low-coverage subnational areas. There are no HSS proposal documents in Zimbabwe’s country hub for this period, however, making it difficult to ascertain the funding mechanism and core objectives for this support.20 Indeed, four of the 10 countries that have used the CEF process in this period do not have HSS-related proposal documents on Gavi’s website as of March 2019, and four others are either primarily or exclusively for CCEOP support.21

**Frequent changes to frameworks undermine the clarity and relevance of HSS support**

Even as guidance has improved, the inherent complexity of efforts to strengthen health systems combined with poor planning and implementation capacity in-country presents a quandary for the relevance of Gavi’s HSS support as a whole.22 In particular, the prevalence of reprogramming or reallocation of HSS funds—reported in 9 of the 14 evaluations in the 2016 meta-review—indicates that HSS grants do not maintain relevance over time. While priorities and needs may evolve significantly over the lifespan of an HSS grant (making flexibility in programming of funds important), applications for new HSS support under the Programme Support Rationale now require countries to take a three- to five-year view of Gavi support.23 Requiring countries to take this long-term view while also knowing that implementation is likely to be delayed by a year or more creates potentially ex ante irrelevant programming. With some countries repurposing their HSS grants for cold chain equipment (CCEOP) and with technical assistance via Targeted Country Assistance24 to complement Gavi’s HSS support and New Vaccine Support, it is evident that HSS support applies to challenges in routine immunization and vaccine introductions. The definition of HSS support, however, has been tweaked nearly annually, making it hard for countries to understand what the HSS window covers.25

Ongoing process-related issues, as well as gaps in communication regarding delayed timelines, also contribute to frequent disbursement and implementation delays. In Uganda, for example, the 2016 FCE Annual Dissemination Report projected that disbursement delays (and lack of clear communication about the delays) would result in temporary cessation of HSS-funded activities due to HSS funding gaps.26 Gavi HSS support has also, in some instances, supplanted domestic financing

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24 See accompanying note in the series, “Gavi From the Country Perspective: Assessing Key Challenges to Effective Partnership,” for a discussion of challenges with Targeted Country Assistance support.

25 Indeed, Gavi guidelines as of February 2019 note the countries must “identify opportunities for integration and complementarity of HSS investments with vaccine introductions/campaign activities and other donor funding.” “Application Guidelines: Gavi’s Support to Countries.” Gavi.

26 “Gavi Full Country Evaluations: 2016 Annual Dissemination Report.” IHME. Uganda is an unusual case: it was approved by
for operational costs, meaning that disbursement delays can hinder service delivery. These frequent changes and lack of clear indicators of success also make it difficult to monitor the impact of HSS investments over time. For example, the supply chain performance and civil society engagement indicators’ 2020 targets were only developed at the end of 2018, with no 2015 baseline available for the civil society engagement indicator. And while the introduction of Grant Performance Frameworks and the Program Support Rationale template may eventually provide a clearer window into the impact of HSS investments, subnational indicators feature in less than half of the 56 countries’ active HSS grants.27

The hardest to reach will overwhelmingly reside in countries with weak governance and programming capacity in the next strategic period

Among the 49 countries that will remain Gavi-eligible throughout the next strategic period,28 14 are identified as having weak systems (29 percent) with 71 percent of the under-immunized projected to be living within these countries and 52 percent of the birth cohort in 2025.29 As figure 1 demonstrates, the majority of Gavi’s target population—under-immunized and underserved communities—will reside in countries with the largest birth cohorts alongside weak systems—countries that also have worrisome coverage rates.

Figure 1. High concentration of under-immunized and low DTP3 coverage in countries with weak systems

Source: November 2018 Gavi Report to the Board, Gavi 5.0 The Alliance 2021-2025 Strategy presentation.


As Gavi doubles down on its aim to reach the “fifth child,” it will have to do so in the context of increasingly fragile and weak governance settings. Country-level challenges affect all aspects of the health system; according to WHO, there is a global shortfall in excess of four million health workers and only 11 percent of African country governments adequately allocate resources for health in national budgets. Gavi is built on the reality that one actor alone cannot singlehandedly address a problem of this scale; in these cases, nongovernmental actors may be more able to support interventions.

HSS support is not targeted to vaccination-specific constraints and ignores the demand side

The majority of HSS grants are less than $5 million (per year), representing a relatively small fraction of many countries’ health budgets. It is unclear whether these grants effectively capitalize on Gavi’s comparative advantage in providing catalytic support. The stronger oversight mechanisms and guidance frameworks mentioned above have resulted in disbursement delays due to country program management and capacity issues; HSS grants take, on average, more than 12 months to be disbursed after they are approved. To prevent potential implementation delays, Gavi now channels two-thirds of HSS support through WHO and UNICEF and places partner staff in-country through Targeted Country Assistance, posing risks to country ownership and sustainability.

This reliance on external actors to oversee HSS support necessitates a rethink of the Gavi’s positioning of HSS support, including a more clearly articulated framework for collaboration with partners in-country.

RECOMMENDATIONS FOR GAVI’S FUTURE APPROACH

1. Increase clarity, focus, and relevance by reframing Gavi investments as Vaccine Delivery Support

Creating an enabling environment for vaccine delivery is essential for achieving Gavi’s mission. Vaccination is a vertical program, however, and Gavi’s current HSIS framework should focus on vaccine delivery more explicitly, given that activities supported by the HSIS framework in practice constitute vaccine delivery and immunization systems. As an obvious starting point, Gavi 5.0 should reframe HSS support as “Vaccine Delivery Support” to better speak to the purpose of this window and eliminate the multiple and confusing windows and acronyms. Gavi’s current guidelines for requesting new support, published in February 2019, include a definition of HSS support closer to this reality, while also indicating that through collaboration with countries seeking HSS support, Gavi will work towards a “portfolio view” of all Gavi support in-country. While this portfolio view

32 While these mechanisms are an important tool for preventing improper use of funds, the disbursement delays they create illustrate the potential trade-offs with which Gavi must grapple. “Health Systems: Challenges and Lessons Learned.” Gavi, the Vaccine Alliance, accessed 18 March 2019. http://golife.gavi.org/data/health-systems-challenges/.
33 “Approximately two-thirds of funding is now being channelled through partners to manage fiduciary risk.” “Health Systems: Challenges and Lessons Learned,” Gavi.
34 HSS support as currently defined by Gavi’s guidelines aims to “facilitate sustainable improvements in immunization coverage and equity by targeting and tailoring investments to drive immunization outcomes,” which is an update to the definition included in guidelines published in February 2018. “How to Request New Gavi Support.” Gavi, the Vaccine Alliance, February
is critical to ensure all of Gavi’s support makes sense from a 10,000-foot view and contributes to sustainability in programming and financing, the purpose and intended outcomes of HSS funding itself also needs to be made more explicit and intentional from an institutional perspective.

In the next strategic period, Gavi should articulate a more clearly defined and coherent scope and approach to the HSS window that enables greater investment in sustainable vaccine delivery through this reframing. This should include revisiting both the problem definition underlying Gavi’s HSS window and the Alliance’s thinking around how to solve the problem so that the HSS window creates strong and clear incentives for vaccine delivery and coverage.

2. Develop and implement a clear set of criteria and framework for how Gavi makes allocation decisions under a health systems window

With total HSS support disbursements steadily increasing, Gavi should also consider developing a clearer and more transparent framework for how it makes allocation decisions for the total available funding under the HSIS umbrella and what kinds of activities HSS funding is intended to support. In the 2016–2020 strategic period, $1.3 billion has been allocated to HSS out of $2.1 billion total for HSIS programs, yet it is difficult to discern what that money will in practice support given both the lack of insight into and lack of consistency in outcome and activity tracking across countries.35 One response could include publishing Gavi’s HSS decision letters on Gavi’s website in individual country hubs, a recommendation in the 2016 FCE Annual Dissemination Report which has not been implemented.36 This could also enhance clarity on timelines and implementation plans from the country perspective. Another possible solution could be expanding upon performance-based funding in Gavi’s toolkit of modalities, looking to Salud Mesoamerica or Nigeria’s Governor’s Challenge as examples.37

This increased clarity in what HSS support covers would ensure alignment with countries’ health budget allocations tailored to individual country needs and challenges at the subnational level, maintaining flexibility in approach while also introducing a greater degree of accountability (as Gavi has done with the Fragility Policy38). It would also assist with articulating the concrete problems HSS support is meant to solve while maintaining sufficient flexibility when course corrections are needed.

3. Develop a policy framework with the Global Fund and the Global Financing Facility to ensure the Vaccine Delivery Support framework aligns with their broader HSS programmatic and financial priorities

While a systems-level perspective is needed in Gavi’s approach to ensuring coordination and complementarity of investments across the global health ecosystem, the broad and lofty goal of health system strengthening is beyond the scope of Gavi’s core mandate. Enhanced collaboration among the biggest funders in global health—including the Global Fund and the World Bank’s Global

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Financing Facility—will be essential in addressing the complex challenges ahead, with coordinated approaches in different countries key to successful interventions.39

While the Gavi Board has identified the “HSS agenda” as a promising ingredient in reaching the under-immunized and achieving universal health coverage, it should also carefully weigh its unique value add against the total HSS pot.40 Of the Global Fund’s overall support, for example, 27 percent goes towards “building resilient and sustainable systems for health,” with many overlapping priorities.41 Gavi 5.0 should pursue a more coordinated approach with other HSS donors to ensure complementarity of investments, looking to recent examples such as the 4G Initiative (of which Gavi is a part), potentially even specific HSS-related commitments as part of 4G. Gavi should also examine its sharp increase in funding for in-country staff, partner or otherwise, to ensure that its technical assistance does not supplant training and capacity building of local staff.42 Gavi could do this by working with countries to develop more robust planning processes for eventual transitions (as recommended in the 2016 FCE Annual Dissemination Report).

For example, the Global Polio Eradication Initiative’s (GPEI) anticipated winding down of vaccine-preventable disease surveillance support (among all other forms of support) has potentially enormous implications for certain countries with increasing emerging disease threats. As part of Gavi’s involvement in the global health security agenda, it could work with partners to invest in surveillance systems, which HSS support does (in theory) fund already. As part of a menu of what HSS support can cover, and in line with what Gavi decides HSS support is intended to achieve, targeted investments in surveillance could bolster preparedness and response in some of the most vulnerable countries in the next strategic period.

4. Consider demand-side approaches to address constraints and drive coverage improvements

In a recent study of 15 countries transitioning from Gavi support, 92 percent reported vaccine hesitancy, indicating that this dangerous growing trend warrants attention in Gavi 5.0.43 Although the study was limited to transitioning countries, vaccine hesitancy44 and other demand-related issues are likely to loom large in the next strategic period, including potential opportunity costs that may be poorly understood and/or reflected in HSS proposal design.

If immunization is to serve as a primary platform for achieving universal health coverage and primary health care aspirations, and if hard-won gains in coverage and equity are to be sustained, it will be imperative for issues on the demand side to be identified and addressed in designing Vaccine Delivery Support grants. Gavi should consider developing relevant indicators at the subnational

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level in partnership with countries that will help identify barriers to vaccination and potential context-appropriate behavioral interventions, among others.

CONCLUSION

The Gavi Board has acknowledged that a more tailored and country-specific approach is needed to deliver on Gavi’s mission of providing access to life-saving vaccines. The Board has also acknowledged that fiscal and programmatic priorities should be coordinated across mechanisms to better advance shared goals and to achieve the Sustainable Development Goals. To better align with Gavi’s core mandate and to better reflect the activities it supports, Gavi 5.0 should rename and redefine the HSS window to more explicitly orient it around vaccine delivery, develop a more coordinated framework for engagement with other global health funders, and work with countries to understand and address demand-related barriers to vaccine delivery.